

## Provider Terms

The HeLP Project and the website <https://helpproject.co.nz> (the “website”) is a united communication initiative of the Shining Lights Trust designed to promote activities churches are doing to help people within their communities through media and by use of data, to connect people to the churches and their activities and services. The purpose is a search engine and the promotion of ‘help on offer’ “.

The services and help on offer listed on the website are from a diverse range of churches, and related charities and organisations. We call those who choose to promote their services and help on offer on the website “providers”.

These Provider Terms and our Terms of Use <https://helpproject.co.nz/terms-of-use/> apply in respect of the provision of a search engine directory and promotion of services and help on offer by Shining Lights Trust (“we” or “us”) through the website to you as the provider (“you”) by way of a listing. In the event of any conflict between our Terms of Use and these Provider Terms, these Provider Terms shall take priority.

### 1. Your Account

You will be given a provider account and if approved by us an online login. You must provide us with current, complete and accurate information, and you agree to update your account details should they subsequently change. We may reject any application for registration or suspend or terminate any provider account at any time, without notice, for any reason or no reason at all.

If you are not approved for an online login you will be required to add your content or updates to your content to us in the update form or by email to: [team@helpproject.co.nz](mailto:team@helpproject.co.nz).

You must ensure that if you are approved for an online login any user name, password login or other secure access information to the website as we may supply to you, is kept strictly confidential at all times and is only used for the purpose of updating your provider information and/or services on the website and in accordance with any instruction supplied by us. Your account is for your sole use. It is your responsibility to keep your account credentials secure, and you will be held liable for any activity undertaken with your credentials. If you think that your credentials have been compromised, you must notify us immediately.

You agree in providing information to us that we collect and retain information in accordance with our privacy policy <https://helpproject.co.nz/privacy-policy/>.

### 2. Provider Content

You are responsible for the provision of information and content for publication on the website (“your content”) and must ensure that it is current, complete and accurate information. You warrant that in submitting any information or content to us:

#### 2.1 Your content complies with our Protocols:

- (a) Not to abuse, harass, threaten, impersonate or intimidate any person or organisation;
- (b) Not to post any content that is defamatory, obscene, abusive, or infringes any copyright;
- (c) To respect the end- users and other providers opinions and beliefs;
- (d) To reply to queries through the Website promptly and respectfully;

- 2.2 you own all rights, title and interest in and to your content;
- 2.3 to review your listing annually;
- 2.4 your content does not contain anything that is, or may be considered to be, defamatory, offensive, false or misleading, harassing or threatening, a breach of any law, or a breach of any third party's rights; and
- 2.5 your content does not contain any viruses or any kind of malicious code whatsoever.

You acknowledge that we are not responsible for checking your content or confirming the accuracy or legality of your content. We may review, edit, withhold or remove your content for any reason at our total discretion and are not obligated to contact you before doing this.

You understand your content is not private and is intended for publication on the website.

### 3. **Your listing**

We will commence your listing on the Website only after receiving the following from you as provider:

- (i) Completed HeLP Project Onboarding form;
- (ii) Agreement to receiving the ongoing communications / monthly Email updates from Shining Lights Trust;
- (iii) Full content provided for the listing, including logo or graphics where possible.

You acknowledge and accept that we are entitled to withdraw your listing, without notice.

There may be a delay of up to 2 weeks between receiving your listing or updated information for your listing and the listing been updated on the Website.

### 4. **Licence**

You irrevocably and unconditionally grant us an exclusive, worldwide, royalty-free, transferable, sub-licensable and irrevocable licence to use your content in any way as we see fit, including without limitation the right to use, copy, modify and publish your content (whether in whole or in part) in any format or medium currently known or developed in the future, and you waive all moral rights in your content. Moral rights means the rights of the author of a copyright work (including any right to be identified as the author of the work or to object to derogatory treatment of the work) in any jurisdiction.

### 5. **End-users**

We are not your agent and are not involved, on behalf of either you or end-users, in any contact made or services provided as a result from the Website. You are solely responsible for any risks associated with your dealings with end-users, and you must communicate and deal with end-users directly to complete transactions or resolve problems arising between you and any end-user.